

# Vehicle Work in Process - Fleet Truck Shop

## Office of Management & Budget



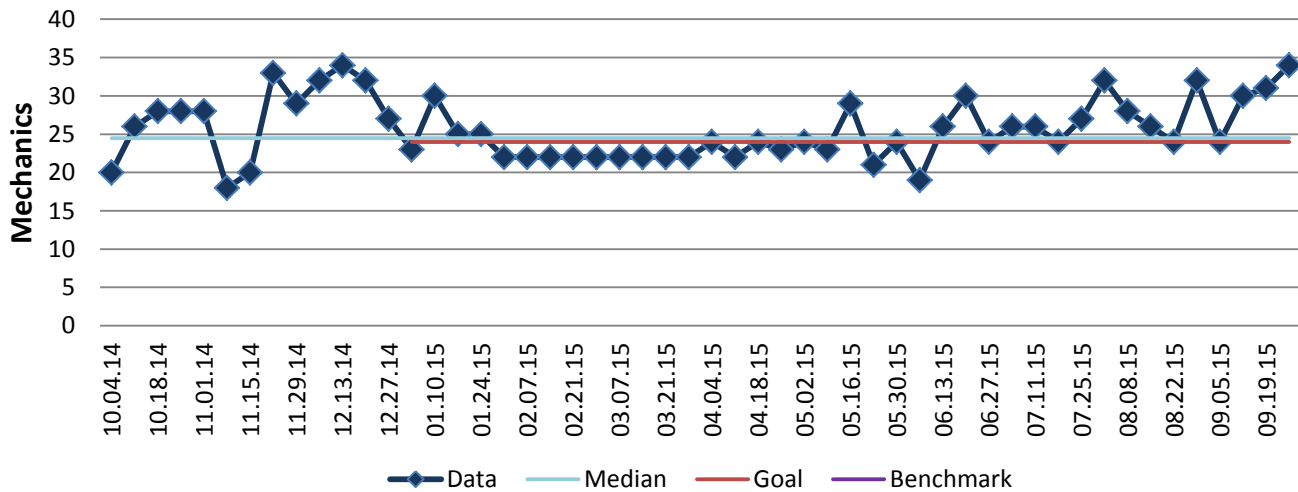
KPI Owner: Matt Maskey

Process: Vehicle Repair

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: TBD		Data Source: Truck Shop KPI Workbook	Plan-Do-Check-Act Step 8: Monitor and diagnose	
Goal: Compared to no baseline, maintain 24 mechanics assigned to fleet repairs at any given time.		Goal Source: Fleet Management	Measurement Method: TBD	
Benchmark: TBD		Benchmark Source: TBD	Why Measure: TBD	
			Next Improvement Step: Clarify what is being measured.	

How Are We Doing?					
09.28.14-09.26.15 12 Month Goal	09.28.14-09.26.15 12 Month Average		09.20.15-09.26.15 Goal	09.20.15-09.26.15 Actual	
24	26		24	34	
Mechanics	Mechanics		Mechanics	Mechanics	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.